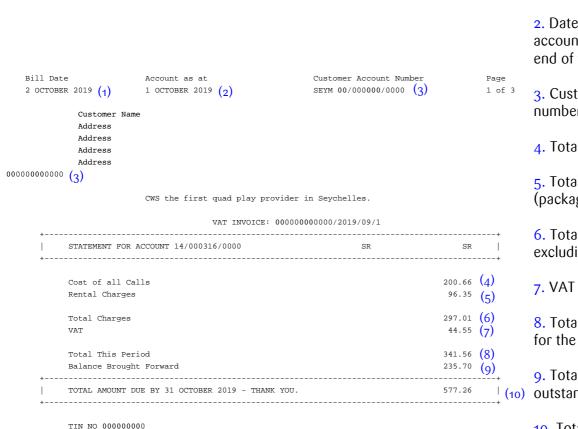
Example of Fixed Line CWS Bill



TOTAL CABLE POINTS PENDING THIS MONTH:

297 (11)

Explanation:

1. Date when the bill was generated/produced

2. Date up to when the bill account is considered valid i.e. end of the billing period

3. Customer unique account number

4. Total sum of charged calls

5. Total sum of fixed charges (package, device rental)

6. Total charges for the period excluding VAT

7. VAT charges for the period

8. Total charges including VAT for the current period

9. Total balance from (10) outstanding bills

> 10. Total amount due for this account (including VAT & outstanding balances)

11. Total cable loyalty points to be earned if bill is paid by due date

| Bill Date 2 OCTOBER 2019 | Account as at 1 OCTOBER 2019 | Customer Account Number SEYM 00/000000/0000 | Page 2 of 3 |
|-----------------------------|-----------------------------------|--|----------------|
| | SUMMARY OF CURRENT | PERIOD CHARGES | |
| Total | For Service P000000 (12) | | 297.01 |
| TOTAL | TELEPHONE CHARGES | | 297.01 |
| TOTAL | DISCOUNTS | | 0.00 |
| TOTAL | CHARGES FOR THE CURRENT PERIOD (1 | EXCLUDING VAT) | 297.01 (13) |

DETAILS OF CURRENT PERIOD CHARGES

Fixed Line Service P000000

International Telephone Direct Dialled

| Date Tim | me Call To | | Number | Called | Operator | Duration | Amount(SR |) |
|--------------|---------------|-----------------------|------------|--------|----------|----------|-----------|------------|
| | | | Called | From | Call ID. | | | |
| 2-SEP-2019 | 11:03 Sri L | anka | 9480000000 | | | 4:24 | 36.43 | |
| 8-SEP-2019 | 17:01 Sri L | anka | 9480000000 | | | 0:48 | 4.79 | |
| 12-SEP-2019 | 13:49 Sri L | anka | 9480000000 | | | 0:06 | 0.83 | |
| 16-SEP-2019 | 17:13 Sri L | anka | 9480000000 | | | 0:30 | 4.14 | |
| 19-SEP-2019 | 08:18 Sri L | anka | 9480000000 | | | 3:06 | 25.67 (1 | <u>م</u> ا |
| 19-SEP-2019 | 08:27 Sri L | anka | 9480000000 | | | 7:24 | 61.27 | 47 |
| | Total Inter | national Call Charges | 3 | | | | 133.13 | |
| National Tel | lephone Direc | t Dialled | | | | | | |
| From | То | Description | | No. | of Calls | Duration | Amount(SR |) |
| 01-SEP-2019 | 30-SEP-2019 | Calls to Airtel Mob | ile | | 3 | 5:00 | 7.09 | |
| 01-SEP-2019 | 30-SEP-2019 | Calls to Airtel PST | N | | 2 | 6:00 | 1.54 | |
| 01-SEP-2019 | 30-SEP-2019 | Calls to Mobile | | | 27 | 32:00 | 58.90 | |
| | Total Natio | nal Call Charges | | | | | 67.53 | |
| RENTAL CHARC | GES | | | | | | | |
| From | То | Description | | | | | Amount(SR |) |
| 01-OCT-2019 | 31-OCT-2019 | Rental Charges | | | | | 96.35 | |
| | Total Renta | l Charges | | | | | 96.35 | |
| TOTAL FOR SI | ERVICE | P000000 | | | | | 297.01 (| 15) |
| | | | | | | | | |

TOTAL CHARGES (excluding Discount/Payment Plan Charges)

12. Service number(identifier of the service)

13. Total applicable charges for the fixed line service, this information is also shown on the first page of each bill

14. Aggregated Breakdown of calls made from the mobile number. Note that a detailed/itemised breakdown of each call can be provided upon request

15. Aggregated breakdown of all rental/fixed charges for mobile service

16. Total service charges for this billing period excluding discounts, VAT, outstanding charges or any payment plan that the customer may have

297.01 (16)

| Bill Date | Account as at | | | | Number | Page |
|------------------------------|------------------------------------|----------------------------------|------------------------------------|-------------------|------------------|------------------|
| 2 OCTOBER 2019 | 1 OCTOBER 2019 | | | | 00 | 3 of 3 |
| Pricing Plan Cable Points | Reward Points Previous Total | for Account Points Pending | 000000000000 Points Redeemed | Points Expired | Current Total | Points Available |
| Cable Points | 5316 | 297 | 0 | 493 | 5120 | 4823 (18) |
| Plan Total | 5316 | 297 (19) | 0 | 493 | 5120 | 4823 |

18. Breakdown of points available for this bill period for this account

19. Total CWS loyalty points that can be earned this month